Madrid is enjoyed most from the ground, exploring your way through its narrow streets that always lead to some intriguing park, market, tapas bar or street performer.

Emilio Estévez, U.S.-American actor

Miro de frente y me pierdo en sus ojos
sus arcos me vigilan, su sombra me acompaña
no intento esconderme, nadie la engaña
toda la vida pasa por su mirada.

-“La puerta de Alcalá”, Ana Belén and Víctor Manuel

Madrid is truly the city that never sleeps. With its bustling sidewalk cafes, museums, restaurants, neighborhood bars and pubs, you'll never feel alone in this Mediterranean capital.

After a few hours here, you'll easily learn why your loved one has decided to call Madrid their second home.

To help you navigate Madrid more easily, the SU Madrid staff has put together this guide which we hope will kick start you on your own aventura madrileña.

¡Hasta siempre!
Madrid is enjoyed most from the ground, exploring your way through its narrow streets that always lead to some intriguing park, market, tapas bar or street performer.

Emilio Estévez, U.S.-American actor

Miro de frente y me pierdo en sus ojos
sus arcos me vigilan, su sombra me acompaña
no intento esconderme, nadie la engaña
toda la vida pasa por su mirada.
-“La puerta de Alcalá”, Ana Belén and Víctor Manuel

Madrid is truly the city that never sleeps. With its bustling sidewalk cafes, museums, restaurants, neighborhood bars and pubs, you’ll never feel alone in this Mediterranean capital. After a few hours here, you’ll easily learn why your loved one has decided to call Madrid their second home.

To help you navigate Madrid more easily, the SU Madrid staff has put together this guide which we hope will kick start you on your own aventura madrileña.

¡Hasta siempre!

contents

Hotels       3 - 4
Museums      5 - 8
Tours        9
Shopping     10 - 12
Tipping      13
Getting around  14
SU Madrid center area map  15
Explore Madrid  16
useful websites  17
Hotels in Madrid

Hesperia Madrid
Paseo de la Castellana, 57 | 28046 Madrid, Spain

Rates approximately: 200€/ night
Telephone: +34 91 398 4661
Email: hotel@hesperia-madrid.com
Web: www.nh-hotels.com
Nearest metro stop: Gregorio Marañón – Lines 7 / 10

Hotel NH Zurbano
Calle de Zurbano, 79-81 | 28003 Madrid, Spain

Rates approximately: 150€/ night
Telephone: +34 91 441 4500
Email: nhzurbano@nh-hotels.com
Web: www.nh-hotels.com
Nearest metro stop: Gregorio Marañón – Lines 7 / 10

Tryp Madrid Chamberí hotel
Calle de José Abascal, 8 | 28003 Madrid, Spain

Rates approximately: 95€/ night
Telephone: +34 91 447 4000
Email: tryp.madrid.chamberi@melia.com
Web: www.melia.com
Nearest metro stop: Gregorio Marañón – Lines 7 / 10

Hotel T3 Tirol
Marqués de Urquiijo 4, 28008 Madrid, España

Rates approximately: 89€/ night
Telephone: +34 91 548 1900
Email: info@t3tirol.com
Web: www.t3tirol.com
Nearest metro stop: Argüelles – Lines 3 / 4 / 6
Apartamentos Espahotel Plaza de España
Calle de Plaza de España, 7 | 28008, Madrid, Spain

Rates approximately: 70€/ night
Telephone: +34 91 542 8585
Email: aparplaza@espahotel.es
Web: www.apartamentos-plazaespana.com
Nearest metro stop: Plaza de España – Lines 2 / 10

Hotel Persal
Calle de Plaza del Ángel, 12 | 28012 Madrid, Spain

Rates approximately: 55€/ night
Telephone: +34 91 369 1952
Email: info@hostalpersal.com
Web: www.hostalpersal.com
Nearest metro stop: Sol – Lines 1 / 2 / 3
Museums in Madrid

Museo National del Prado
Paseo del Prado, s/n Madrid

Admission:  Free from Monday to Saturday from 6:00 pm – 8:00 pm
            Free for minors, students under 26 and for visitors with disabilities
            8€ for visitors over 65
            16€ - general admission

Hours:  Monday to Saturday from 10.00 am to 8:00 pm
        Sunday and holidays from 10.00 am to 7:00 pm
        Closed on January 1, May 1, December 25

Description: Spain’s world-class museum houses the collections of Spain’s 16th and 17th-century monarchs. Bosch, Titian, El Greco, Rubens, Velázquez and Goya are among the artists featured.

Telephone:  +34 91 330 2800; 902 10 70 77 (advanced sale)
Web:  www.museodelprado.es/en/
Nearest metro stop:  Banco de España – Line 2

Museo Nacional Centro de Arte Reina Sofía
Calle Santa Isabel, 52, Madrid

Admission:  Free on Monday from 7:00 pm to 9:00 pm,
            Wednesday – Saturday from 7:00 pm to 9:00 pm
            Sunday from 1:30 pm to 7:00 pm
            Free on April 18, May 18, October 12 and December 6
            4€ - Temporary exhibitions
            8€ - General admission

Hours:  April – September from 10:00 am – 10:00 pm
        October 1 – 24 from 10:00 am – 7:00 pm
        October 25 – March from 10:00 am – 6:00 pm
        Closed on January 1 and 6, May 2, May 16, November 9 and December 24, 25 and 31

Description: This collection starts with the end of the 19th century through the end of the last century. It houses pieces which represent Modernity and Avant Garde, Cubism and Surrealism.

Telephone:  +34 91 774 1000
Web:  www.museoreinasofia.es/en/visit
Nearest metro stop:  Lavapiés – Line 3
Museo Thyssen-Bornemisza
Paseo del Prado, 8

**Admission:** Free for children under 12
Free on Monday from 12.00 pm to 4:00 pm thanks to sponsorship by MasterCard
8€ for visitors over 65, students, professors of Fine Arts
12€ - general admission

**Hours:** Monday from 12:00 pm to 4:00 pm
Tuesday to Saturday from 10:00 am to 7:00 pm
Sunday from 10:00 am to 7:00 pm
Closed on January 1, May 1 and December 25

**Description:** This private collection reflects the artistic preferences of Baron Heinrich Thyssen-Bornemisza and Baron Hans Heinrich Thyssen-Bornemisza which span the 13th to the 20th centuries. Pieces represent periods and schools ranging from Renaissance, Mannerism, Baroque, Rococo and Romanticism to Pop Art. 19th century American paintings are also on display.

**Telephone:** +34 91 791 1370
**Web:** [www.museothyssen.org/en/thyssen/home](http://www.museothyssen.org/en/thyssen/home)
**Nearest metro stop:** Banco de España – Line 2

---

Museo Sorolla
Paseo del General Martínez Campox, 37, Madrid

**Admission:** Free on Saturday after 2:00 pm, Free on Sunday, Free on May 18, October 12, October 16, November 16 and December 6, Free for minors, students under 26, visitors over 65, 1.50€ for pre-reserved groups of eight or more people

**Hours:** Tuesday – Saturday from 9:30 am to 8:00 pm
Sunday and holidays from 10:00 am to 3:00 pm
Closed on Monday, January 1 and 6, May 1, and December 24, 25 and 31. The museum also closes on two local holidays a year – to be determined each year.

**Description:** The museum houses the artists own works as well as his private collection of sculptures, ceramics and photography.

**Telephone:** +34 91 310 1584
**Web:** [museosorolla.mcu.es/index](http://museosorolla.mcu.es/index)
**Nearest metro stop:** Gregorio Marañón – Lines 7 / 10
**Museo del Romanticismo**  
Calle San Mateo, 13, Madrid

*Admission:*  
Free on Saturday after 2:00 pm  
Free on Sundays  
Free on May 18, October 12, November 16, December 6  
Free for minors, students under 26, visitors over 65  
1.50€ for pre-reserved groups of eight or more people  
3€ - general admission

*Hours:*  
November to April: Tuesday – Saturday from 9:30 am to 6:30 pm  
Sunday and holidays from 10:00 am to 3:00 pm  
May to October: Tuesday – Saturday from 9:30 am to 8:30 pm  
Sunday and holidays from 10:00 am to 3:00 pm  
Closed on Monday, January 1 and 6, May 1 and December 24, 25 and 31

*Description:* This historic house museum hosts a heterogeneous collection of paintings, drawings, prints, sculptures, furniture, photography and decorative arts from 1833-1868.

*Telephone:* +34 91 448 1045 / 91 448 0163  
*Web:* museoromanticismo.mcu.es  
*Nearest metro stop:* Tribunal – Lines 1 / 10

---

**Museo de Cerralbo**  
Calle Ventura Rodríguez, 17, Madrid

*Admission:*  
Free on Saturday after 2:00 pm, Thursday from 5:00 pm to 8:00 pm and Sunday  
Free on April 18, May 18, October 12, November 16, December 6  
Free for minors, students under 26, visitors over 65 and visitors with disabilities.  
1.50€ for groups of more than eight but fewer than twelve people (with bookings made fifteen days in advance)  
3€ - general admission.

*Hours:*  
Tuesday – Saturday from 9:30 am to 3:00 pm  
Thursday from 5:00 pm to 8:00 pm, except holidays.  
Sunday and holidays from 10:00 am to 3:00 pm  
Closed on Monday, January 1 and 6, May 1, December 24, 25 and 31 as well as one local holiday.

*Description:* This historic house museum was created by the Marquis of Cerralbo (1845-1922) upon acquiring over 50,000 pieces of paintings, ceramics, tapestries, furniture, coins, drawings, clocks, armor, among others.

*Telephone:* +34 91 547 3636  
*Web:* museocerralbo.mcu.es  
*Nearest metro stop:* Ventura Rodríguez – Line 3
**Museo del Traje**  
Avenida Juan de Herrera, 2, Madrid

*Admission:* Free on Saturday after 2:30 pm  
Free on Sundays  
Free on May 18, October 12, November 16, December 6  
Free for temporary exhibitions  
Free for minors, students under 29, visitors over 65 and visitors with disabilities  
3€ - general admission  

*Hours:*  
Tuesday - Saturday from 9:30 am to 7:00 pm  
Sunday from 10:00 am to 3:00 pm  
In July and August, the museum opens on Thursday from 9:30 am to 10:30 pm  
Closed on Monday, January 1 and 6, May 1, December 24, 25 and 31.  

*Description:* The Museum offer you the opportunity to learn more about costume in Spain and how it developed over the centuries.  

*Telephone:* +34 91 550 4700  
*Web:* museodeltraje.mcu.es/  
*Nearest metro stop:* Moncloa – Lines 3 / 6; Ciudad Universitaria – Line 6

**Museo Arqueológico Nacional**  
Calle Serrano, 13, Madrid

*Admission:* Free on Saturday after 2:00 pm and Sunday mornings  
Free on May 18, October 12, November 16, December 6  
1.50€ for groups of more than five people (with bookings made ten days in advance)  
3€ - general admission.  

*Hours:*  
Tuesday to Saturday from 9:30 am to 8:00 pm  
Sundays and holidays from 9:30 am to 3:00 pm  
Closed on Mondays, January 1 and 6, May 1, December 24, 25 and 31.  

*Description:* This museum houses a collection of objects belonging to the different peoples and cultures that populated the Iberian Peninsula and Mediterranean from Antiquity to the Modern Era.  

*Telephone:* +34 91 577 7912  
*Nearest metro stop:* Serrano – Line 4; Retiro – Line 2
Tours in Madrid

Sandemans New Madrid Tours

Free highly-rated walking tour of Madrid daily at 10:00 am, 11:00 am and 2:00 pm.
Reservation: www.neweuropetours.eu/madrid/en/home
Ticket price: FREE (tip the guide at the end of the tour)
Meeting point: In front of Tourist Information in Plaza Mayor
Nearest metro: Sol – Lines 1 / 2 / 3

Devour Madrid Food Tours

Support local food business, learn about and taste Spanish gastronomy’s age-old traditions.
Reservation: madridfoodtour.com
Ticket price: From 75€ - 125€ for adult tickets
Nearest metro: Depends on the tour selected.
Check website for more information

Trixi Madrid Bike Tours

This three-hour bike tour runs every day from March to November at 11:00 am.
No reservation required.
Reservation: www.trixi.com/madrid/bike/bikes/
Ticket price: 22€ - includes bike, tour guide and a beverage
Meeting point: Calle de los Jardines, 12
Nearest metro: Sol – Lines 1 / 2 / 3
El Corte Inglés
Multiple locations throughout Madrid

**Store hours:** Most centers in Madrid open Monday – Saturday: 10:00am -10:00pm
Sunday and holidays: 11:00am – 9:00pm

**Website:** www.elcorteingles.es

**Description:** The country’s leading department store has locations throughout Madrid, the rest of Spain and Portugal. Most stores have additional services such as supermarkets, post office and tobacco shops.

El Jardín de Serrano (higher-end shopping mall)
Calle Goya, 6-8, Madrid

**Store hours:** Monday – Saturday: 9:30 am – 9:30 pm

**Website:** jardinserrano.es/en/

**Description:** This small, boutique shopping mall has a lovely patio to enjoy breakfast or a mid-afternoon snack while you shop.

**Nearest metro:** Line 4 - Serrano

Principe Pío
Paseo de la Florido, 2, Madrid

**Store hours:** Monday – Saturday: 10:00 am – 10:00 pm
Sunday and holidays: 11:00 am – 10:00 pm
Closed on January 1, January 6 and December 25

**Food court and multiplex hours:** Sunday – Thursday: through 1:00 am
Friday – Saturday: through 2:00 am

**Website:** es.club-onlyou.com/Principe-Pio

**Description:** Popular shopping mall located just south of Gran Vía. It’s the reincarnation of Madrid’s Estación del Norte train station and, curiously, still shares the building with two metro and several Cercanías lines. In its three floors you’ll find well-known store brands, restaurants and a multiplex.

**Nearest metro:** Lines 6 / 10 – Principe Pío
La Vaguada
Avenida Monforte de Lemos, 36, Madrid

Store hours: Monday – Saturday: 10:00 am – 10:00 pm
Sunday and holidays: 11:00 am – 9:00 pm
Closed on January 1, January 6, May 1 and December 25

Food court and multiplex hours: Monday – Thursday: 10:00 am – 1:00 am
Friday – Saturday: 10:00 am – 2:00 am
Sunday: 10:00 am – 1:00 am

Website: enlavaguada.com

Description: Popular shopping mall in the north of Madrid which offers a wide variety of shops, restaurants, services and a multiplex.

Nearest metro: Line 9 – Avenida de la Ilustración; Line 7 - Peñagrande

Casa de Diego
Puerta del Sol, 12, Madrid
Mesoneros Romanos, 4, Madrid

Store hours: Monday – Saturday from 10:00 am to 2:00 pm
and from 5:00 pm to 9:00 pm
Closed on Sunday

Food court and multiplex hours: Monday – Thursday: 10:00 am – 1:00 am
Friday – Saturday: 10:00 am – 2:00 am
Sunday: 10:00 am – 1:00 am

Website: casadiego.info/es

Description: This shop is reminiscent of 19th century Madrid. Here you can find unique craftsmanship on items such as fans, shawls, mantillas, parasols, castanets, among others.

Nearest metro: Sol – Lines 1 / 2 / 3 (for the Puerta del Sol location)
and Callao – Lines 3 / 5 (for the Mesoneros Romanos location)
El Rastro
Plaza de Cascorro, Madrid

*Store hours:* Sunday and holidays from 9:00 am to 3:00 pm

*Description:* Madrid’s large and varied open-air flea market is a must-see. Visitors can find myriad articles ranging from handicrafts to clothes, records, second-hand items, vintage toys and more.

*Nearest metro:* Puerta de Toledo – Line 5

---

Fuencarral street
Calle Fuencarral, s/n, Madrid

*Description:* This lively street is Madrid’s most well-known outdoor mall. You’ll find alternative fashion and internationally-known names in fashion such as Adidas, Zara, Pepe Jeans, Fossil and more.

*Nearest metro:* Tribunal – Lines 1 / 10; Gran Vía – Lines 1 / 5; Bilbao – Lines 1 / 4.
Tipping is Spain is quite different than what is customary in the United States. Gratuities, though always appreciated, are not expected. For starters, employees in the Spanish hospitality sector are paid a salary and don’t rely on tips. Bartenders, if anything, get spare change as tips.

For lower-end restaurants, round up the bill to the nearest euro. For higher-end establishments, feel free to leave a few euros, but certainly not 10% or more unless the restaurant is Michelin-star level.

Hotel employees don’t expect tips either, though a bellhop or porter can receive a euro per bag.

It’s customary to round your cab fare up to the nearest euro if your taxi driver helps with bags or is especially efficient.

It’s important to note that it’s highly unlikely that you’ll be able to add a tip to a credit card charge, so be sure to bring some spare change in case you want to leave a little something.
Getting around

Madrid boasts a clean and efficient public transportation system which includes 13 subway (metro) lines, almost 200 city bus lines and 10 commuter train (Cercanías) lines. A single ticket on the metro costs 1.50 – 2€, though 10-trip passes cost 12.20€ and are valid on the city buses as well.

If you suspect you’ll be doing quite a bit of sight-seeing, a tourist pass (abono turístico) may be worthwhile. Passes for the city capital –including the airport– may be purchased online or at the InfoCentro terminal at Atocha. For pass holders, fare zones are abolished, though a small supplement for airport connections is charged. Taxis charge a flat rate of 30€ between the Adolfo Suárez Madrid-Barajas airport terminals and the city center. There’s no surcharge for luggage. All taxis must have their fare schedule easily visible in the cab.

Finally, it’s important to note that taxis charge a flat rate of 30€ between the Adolfo Suárez Madrid-Barajas airport terminals and the city center. There’s no surcharge for luggage. All taxis must have their fare schedule easily visible in the cab.
### Useful websites

#### Sightseeing, entertainment and events

- [http://paper.li/broadsheetmad/1360554216](http://paper.li/broadsheetmad/1360554216) - The Broadsheet - Madrid’s longest established English-language magazine

#### Spain’s most widely-read daily newspapers

- [http://elpais.com/elpais/inenglish.html](http://elpais.com/elpais/inenglish.html) – El País (in English)
- [http://www.abc.es/](http://www.abc.es/) – ABC

#### Spain’s most widely-read sports newspapers

- [http://as.com/](http://as.com/) – As
Syracuse University Madrid
C/ Miguel Angel, 8
28010 Madrid, Spain
Tel: +34 913 199 942
suabroad.syr.edu/madrid/