Madrid is enjoyed most from the ground, exploring your way through its narrow streets that always lead to some intriguing park, market, tapas bar or street performer.

Emilio Estévez, U.S.-American actor

Miro de frente y me pierdo en sus ojos
sus arcos me vigilan, su sombra me acompaña
no intento esconderme, nadie la engaña
toda la vida pasa por su mirada.

-“La puerta de Alcalá”, Ana Belén and Víctor Manuel

Madrid is truly the city that never sleeps. With its bustling sidewalk cafes, museums, restaurants, neighborhood bars and pubs, you'll never feel alone in this Mediterranean capital.

After a few hours here, you'll easily learn why your loved one has decided to call Madrid their second home.

To help you navigate Madrid more easily, the SU Madrid staff has put together this guide which we hope will kick start you on your own aventura madrileña.

¡Hasta siempre!
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Hotels in Madrid

Hesperia Madrid
Paseo de la Castellana, 57 | 28046 Madrid, Spain

Rates approximately: 200€/night
Telephone: +34 91 398 4661
Email: hotel@hesperia-madrid.com
Web: www.nh-hotels.com
Nearest metro stop: Gregorio Marañón – Lines 7 / 10

Hotel NH Zurbano
Calle de Zurbano, 79-81 | 28003 Madrid, Spain

Rates approximately: 150€/night
Telephone: +34 91 441 4500
Email: nhzurbano@nh-hotels.com
Web: www.nh-hotels.com
Nearest metro stop: Gregorio Marañón – Lines 7 / 10

Tryp Madrid Chamberí hotel
Calle de José Abascal, 8 | 28003 Madrid, Spain

Rates approximately: 95€/night
Telephone: +34 91 447 4000
Email: tryp.madrid.chamberi@melia.com
Web: www.melia.com
Nearest metro stop: Gregorio Marañón – Lines 7 / 10

Hotel T3 Tirol
Marqués de Urquijo 4, 28008 Madrid, España

Rates approximately: 89€/night
Telephone: +34 91 548 1900
Email: info@t3tirol.com
Web: www.t3tirol.com
Nearest metro stop: Argüelles – Lines 3 / 4 / 6
**Apartamentos Espahotel Plaza de España**  
Calle de Plaza de España, 7 | 28008, Madrid, Spain  
*Rates approximately:* 70€/night  
*Telephone:* +34 91 542 8585  
*Email:* aparplaza@spahotel.es  
*Web:* www.apartamentos-plazaespana.com  
*Nearest metro stop:* Plaza de España – Lines 2 / 10

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**Hotel Persal**  
Calle de Plaza del Ángel, 12 | 28012 Madrid, Spain  
*Rates approximately:* 55€/night  
*Telephone:* +34 91 369 1952  
*Email:* info@hostalpersal.com  
*Web:* www.hostalpersal.com  
*Nearest metro stop:* Sol – Lines 1 / 2 / 3
**Museums in Madrid**

**Museo National del Prado**
Paseo del Prado, s/n Madrid

*Admission:* Free from Monday to Saturday from 6:00 pm – 8:00 pm
Free for minors, students under 26 and for visitors with disabilities
8€ for visitors over 65
16€ - general admission

*Hours:* Monday to Saturday from 10:00 am to 8:00 pm
Sunday and holidays from 10:00 am to 7:00 pm
Closed on January 1, May 1, December 25

*Description:* Spain’s world-class museum houses the collections of Spain’s 16th and 17th-century monarchs. Bosch, Titian, El Greco, Rubens, Velázquez and Goya are among the artists featured.

*Telephone:* +34 91 330 2800; 902 10 70 77 (advanced sale)
*Nearest metro stop:* Banco de España – Line 2

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**Museo Nacional Centro de Arte Reina Sofía**
Calle Santa Isabel, 52, Madrid

*Admission:* Free on Monday from 7:00 pm to 9:00 pm,
Wednesday – Saturday from 7:00 pm to 9:00 pm
Sunday from 1:30 pm to 7:00 pm
Free on April 18, May 18, October 12 and December 6
4€ - Temporary exhibitions
8€ - General admission

*Hours:* April – September from 10:00 am – 10:00 pm
October 1 – 24 from 10:00 am – 7:00 pm
October 25 – March from 10:00 am – 6:00 pm
Closed on January 1 and 6, May 2, May 16, November 9 and December 24, 25 and 31

*Description:* This collection starts with the end of the 19th century through the end of the last century. It houses pieces which represent Modernity and Avant Garde, Cubism and Surrealism.

*Telephone:* +34 91 774 1000
*Nearest metro stop:* Lavapiés – Line 3
**Museo Thyssen-Bornemisza**  
Paseo del Prado, 8

**Admission:**  
Free for children under 12  
Free on Monday from 12:00 pm to 4:00 pm thanks to sponsorship by MasterCard  
8€ for visitors over 65, students, professors of Fine Arts  
12€ - general admission  

**Hours:**  
Monday from 12:00 pm to 4:00 pm  
Tuesday to Saturday from 10:00 am to 7:00 pm  
Sunday from 10:00 am to 7:00 pm  
Closed on January 1, May 1 and December 25  

**Description:** This private collection reflects the artistic preferences of Baron Heinrich Thyssen-Bornemisza and Baron Hans Heinrich Thyssen-Bornemisza which span the 13th to the 20th centuries. Pieces represent periods and schools ranging from Renaissance, Mannerism, Baroque, Rococo and Romanticism to Pop Art. 19th century American paintings are also on display.

**Telephone:** +34 91 791 1370  
**Web:** www.museothyssen.org/en/thyssen/home  
**Nearest metro stop:** Banco de España – Line 2

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**Museo Sorolla**  
Paseo del General Martínez Campox, 37, Madrid

**Admission:**  
Free on Saturday after 2:00 pm,  
Free on Sunday  
Free on May 18, October 12, October 16, November 16 and December 6  
Free for minors, students under 26, visitors over 65  
1.50€ for pre-reserved groups of eight or more people

**Hours:**  
Tuesday – Saturday from 9:30 am to 8:00 pm  
Sunday and holidays from 10:00 am to 3:00 pm  
Closed on Monday, January 1 and 6, May 1, and December 24, 25 and 31. The museum also closes on two local holidays a year – to be determined each year.

**Description:** The museum houses the artists own works as well as his private collection of sculptures, ceramics and photography.

**Telephone:** +34 91 310 1584  
**Web:** museosorolla.mcu.es/index  
**Nearest metro stop:** Gregorio Marañón – Lines 7 / 10
Museo del Romanticismo
Calle San Mateo, 13, Madrid

Admission: Free on Saturday after 2:00 pm
Free on Sundays
Free on May 18, October 12, November 16, December 6
Free for minors, students under 26, visitors over 65
1.50€ for pre-reserved groups of eight or more people
3€ - general admission

Hours: November to April: Tuesday – Saturday from 9:30 am to 6:30 pm
Sunday and holidays from 10:00 am to 3:00 pm
May to October: Tuesday – Saturday from 9:30 am to 8:30 pm
Sunday and holidays from 10:00 am to 3:00 pm
Closed on Monday, January 1 and 6, May 1 and December 24, 25 and 31

Description: This historic house museum hosts a heterogeneous collection of
paintings, drawings, prints, sculptures, furniture, photography and
decorative arts from 1833-1868.

Telephone: +34 91 448 1045 / 91 448 0163
Web: museoromanticismo.mcu.es
Nearest metro stop: Tribunal – Lines 1 / 10

Museo de Cerralbo
Calle Ventura Rodríguez, 17, Madrid

Admission: Free on Saturday after 2:00 pm, Thursday from 5:00 pm to 8:00 pm
and Sunday
Free on April 18, May 18, October 12, November 16, December 6
Free for minors, students under 26, visitors over 65 and visitors
with disabilities.
1.50€ for groups of more than eight but fewer than twelve people
(with bookings made fifteen days in advance)
3€ - general admission.

Hours: Tuesday – Saturday from 9:30 am to 3:00 pm
Thursday from 5:00 pm to 8:00 pm, except holidays.
Sunday and holidays from 10:00 am to 3:00 pm
Closed on Monday, January 1 and 6, May 1, December 24, 25 and 31
as well as one local holiday.

Description: This historic house museum was created by the Marquis of Cerralbo
(1845-1922) upon acquiring over 50,000 pieces of paintings, ceramics,
tapestries, furniture, coins, drawings, clocks, armor, among others.

Telephone: +34 91 547 3636
Web: museocerralbo.mcu.es
Nearest metro stop: Ventura Rodríguez – Line 3
Museo del Traje
Avenida Juan de Herrera, 2, Madrid

Admission: Free on Saturday after 2:30 pm
Free on Sundays
Free on May 18, October 12, November 16, December 6
Free for temporary exhibitions
Free for minors, students under 29, visitors over 65 and visitors with disabilities
3€ - general admission

Hours: Tuesday – Saturday from 9:30 am to 7:00 pm
       Sunday from 10:00 am to 3:00 pm
       In July and August, the museum opens on Thursday from 9:30 am to 10:30 pm
       Closed on Monday, January 1 and 6, May 1, December 24, 25 and 31.

Description: The Museum offer you the opportunity to learn more about costume in Spain and how it developed over the centuries.

Telephone: +34 91 550 4700
Web: museodeltraje.mcu.es/
Nearest metro stop: Moncloa – Lines 3 / 6; Ciudad Universitaria – Line 6

Museo Arqueológico Nacional
Calle Serrano, 13, Madrid

Admission: Free on Saturday after 2:00 pm and Sunday mornings
Free on May 18, October 12, November 16, December 6
1.50€ for groups of more than five people (with bookings made ten days in advance)
3€ - general admission.

Hours: Tuesday to Saturday from 9:30 am to 8:00 pm
       Sundays and holidays from 9:30 am to 3:00 pm
       Closed on Mondays, January 1 and 6, May 1, December 24, 25 and 31.

Description: This museum houses a collection of objects belonging to the different peoples and cultures that populated the Iberian Peninsula and Mediterranean from Antiquity to the Modern Era.

Telephone: +34 91 577 7912
Web: www.man.es/man/en/home
Nearest metro stop: Serrano – Line 4; Retiro – Line 2
Tours in Madrid

Sandemans New Madrid Tours

Free highly-rated walking tour of Madrid daily at 10:00 am, 11:00 am and 2:00 pm.
Reservation: www.neweuropetours.eu/madrid/en/home
Ticket price: FREE (tip the guide at the end of the tour)
Meeting point: In front of Tourist Information in Plaza Mayor
Nearest metro: Sol – Lines 1 / 2 / 3

Devour Madrid Food Tours

Support local food business, learn about and taste Spanish gastronomy’s age-old traditions.
Reservation: madridfoodtour.com
Ticket price: From 75€ - 125€ for adult tickets
Nearest metro: Depends on the tour selected.
Check website for more information

Trixi Madrid Bike Tours

This three-hour bike tour runs every day from March to November at 11:00 am.
No reservation required.
Reservation: www.trixi.com/madrid/bike/bikes/
Ticket price: 22€ - includes bike, tour guide and a beverage
Meeting point: Calle de los Jardines, 12
Nearest metro: Sol – Lines 1 / 2 / 3
El Corte Inglés
Multiple locations throughout Madrid

Store hours: Most centers in Madrid open Monday – Saturday: 10:00am -10:00pm
Sunday and holidays: 11:00am – 9:00pm

Website: www.elcorteingles.es

Description: The country’s leading department store has locations throughout Madrid, the rest of Spain and Portugal. Most stores have additional services such as supermarkets, post office and tobacco shops.

El Jardín de Serrano (higher-end shopping mall)
Calle Goya, 6-8, Madrid

Store hours: Monday – Saturday: 9:30 am – 9:30 pm
Website: jardinserrano.es/en/

Description: This small, boutique shopping mall has a lovely patio to enjoy breakfast or a mid-afternoon snack while you shop.

Nearest metro: Line 4 - Serrano

Principe Pio
Paseo de la Florido, 2, Madrid

Store hours: Monday – Saturday: 10:00 am – 10:00 pm
Sunday and holidays: 11:00 am – 10:00 pm
Closed on January 1, January 6 and December 25

Food court and multiplex hours: Sunday – Thursday: through 1:00 am
Friday – Saturday: through 2:00 am

Website: es.club-onlyou.com/Principe-Pio

Description: Popular shopping mall located just south of Gran Vía. It’s the reincarnation of Madrid’s Estación del Norte train station and, curiously, still shares the building with two metro and several Cercanías lines. In its three floors you’ll find well-known store brands, restaurants and a multiplex.

Nearest metro: Lines 6 / 10 – Principe Pío
La Vaguada
Avenida Monforte de Lemos, 36, Madrid

Store hours: Monday – Saturday: 10:00 am – 10:00 pm
   Sunday and holidays: 11:00 am – 9:00 pm
Closed on January 1, January 6, May 1 and December 25
Food court and multiplex hours: Monday – Thursday: 10:00 am – 1:00 am
   Friday – Saturday: 10:00 am – 2:00 am
   Sunday: 10:00 am – 1:00 am
Website: enlavaguada.com
Description: Popular shopping mall in the north of Madrid which offers a wide variety
   of shops, restaurants, services and a multiplex.
Nearest metro: Line 9 – Avenida de la Ilustración; Line 7 - Peñagrande

Casa de Diego
Puerta del Sol, 12, Madrid
Mesoneros Romanos, 4, Madrid

Store hours: Monday – Saturday from 10:00 am to 2:00 pm
   and from 5:00 pm to 9:00 pm
Closed on Sunday
Food court and multiplex hours: Monday – Thursday: 10:00 am – 1:00 am
   Friday – Saturday: 10:00 am – 2:00 am
   Sunday: 10:00 am – 1:00 am
Website: casadiego.info/es
Description: This shop is reminiscent of 19th century Madrid. Here you can find
   unique craftsmanship on items such as fans, shawls, mantillas, parasols, castanets, among others.
Nearest metro: Sol – Lines 1 / 2 / 3 (for the Puerta del Sol location)
   and Callao – Lines 3 / 5 (for the Mesoneros Romanos location)
El Rastro
Plaza de Cascorro, Madrid

Store hours: Sunday and holidays from 9:00 am to 3:00 pm

Description: Madrid’s large and varied open-air flea market is a must-see. Visitors can find myriad articles ranging from handicrafts to clothes, records, second-hand items, vintage toys and more.

Nearest metro: Puerta de Toledo – Line 5

Fuencarral street
Calle Fuencarral, s/n, Madrid

Description: This lively street is Madrid’s most well-known outdoor mall. You’ll find alternative fashion and internationally-known names in fashion such as Adidas, Zara, Pepe Jeans, Fossil and more.

Nearest metro: Tribunal – Lines 1 / 10; Gran Vía – Lines 1 / 5; Bilbao – Lines 1 / 4.
Tipping is Spain is quite different than what is customary in the United States. Gratuities, though always appreciated, are not expected. For starters, employees in the Spanish hospitality sector are paid a salary and don’t rely on tips. Bartenders, if anything, get spare change as tips.

For lower-end restaurants, round up the bill to the nearest euro. For higher-end establishments, feel free to leave a few euros, but certainly not 10% or more unless the restaurant is Michelin-star level.

Hotel employees don’t expect tips either, though a bellhop or porter can receive a euro per bag.

It’s customary to round your cab fare up to the nearest euro if your taxi driver helps with bags or is especially efficient.

It’s important to note that it’s highly unlikely that you’ll be able to add a tip to a credit card charge, so be sure to bring some spare change in case you want to leave a little something.
Getting around

Madrid boasts a clean and efficient public transportation system which includes 13 subway (metro) lines, almost 200 city bus lines and 10 commuter train (Cercanías) lines. Download the EMT Madrid app to know when your bus is coming and to keep track of useful stops. Madrid’s metro is the most popular mode of transportation, and it runs from 6:00 am to 01:30 am.

The Multi Card is a non-personal prepaid contactless public transport card and allows:
- To use the same card for different persons.
- To pay the trip to other passengers sharing same trip.
- To contain other tickets for trips different than usually.

Cercanías is the commuter train, and it connects to central hubs like Nuevos Ministerios, Sol, Príncipe Pío, or Madrid airport’s Terminal 4. It runs from 5:30 am to 11:30 pm. It can take you to many locations within Madrid capital and greater Madrid.

Finally, it’s important to note that taxis charge a flat rate of 30€ between the Adolfo Suárez Madrid-Barajas airport terminals and the city center. There’s no surcharge for luggage. All taxis must have their fare schedule easily visible in the cab.
Useful websites

Sightseeing, entertainment and events

http://paper.li/broadsheetmad/1360554216 - The Broadsheet - Madrid’s longest established English-language magazine

Spain’s most widely-read daily newspapers

http://elpais.com/elpais/inenglish.html – El País (in English)
http://www.elmundo.es/ – El Mundo
http://www.lavanguardia.com/ – La Vanguardia
http://www.abc.es/ – ABC
http://www.20minutos.es/madrid/ – 20 Minutos (Madrid)
http://www.publico.es/ – Público

Spain’s most widely-read sports newspapers

http://www.marca.com/ – Marca
http://as.com/ – As