Italian Student Visa Packet

Consulate General of Italy in Boston

This consulate is for students whose zip codes fall under the jurisdiction of the Consulate General of Italy in Boston. Your assignment is based on your home zip code from your SU Abroad application. If you have questions regarding your consulate assignment, please contact Gael Noyes or Marie Rauturier. Read this packet in its entirety and all instructions.

Before you begin:

- Ensure you have a passport valid for at least six months after your program ends.
- Ensure you will **not need your passport** before the program starts. **Note:** If you will need your passport before the start of the program, we cannot guarantee you will receive your visa in time and you may need to apply independently. Contact Gael Noyes immediately to verify your eligibility for the group submission process.
- Visa application due date: May 2nd, 2016
- Main contacts:
 - Marie Rauturier, Visa Coordinator 315-443-9428, mrauturi@syr.edu
 - Gael Noyes, Florence Admissions Counselor 315-443-0252, gknoyes@syr.edu
- Do not send anything directly to the consulate. Send or bring all materials to:

SU Abroad ATTN: Italy visas 106 Walnut Place Syracuse, NY 13210

- International students may apply through the Boston jurisdiction if your home school is in Massachusetts, Maine, New Hampshire, Rhode Island, or Vermont. Please submit a copy of your I-20 or Green Card with your other paperwork. If you are on an F1 visa, make sure it is valid for at least 3 months after the Florence program ends.
- Students with European Union citizenship traveling with their EU passport do not need a visa.
- Full year students: If there is any chance that you may decide to stay in Italy for the
 academic year (fall 16/spring 17) with our program, you should get a visa to cover
 both semesters in advanced. If you do not, you will have to return to the US during
 the winter break and apply for a new visa for the spring semester. Please contact
 Marie Rauturier or Gael Noyes regarding this matter.

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Rules for Submitting Your Italian Visa Application:

- 1. All documents must be submitted/postmarked by the deadline, sent in one package.
- 2. All documents must be printed **single-sided**.
- 3. Do not use staples, paper clips, glue or tape on any portion of your application.
- 4. All forms with handwritten sections must be legible and written in black or blue ink.
- 5. All photos, photocopies and scans must be clear and easy to read.
- 6. You may print and photocopy in black and white or color.
- 7. You may use the forms in this packet or download them from your SU Abroad Portal.
- 8. Make copies of all documents for your records and reference.
 - **Note:** Especially keep a copy of the ID page of your passport.
- Send applications through a courier service (FedEx, UPS) or registered mail (US Postal Service with a tracking number).

Note: We strongly recommend using FedEx or UPS. US Postal Service may take up to two extra days to reach the SU Abroad office.

10. Make sure your passport is signed!

Checklist of Required Visa Documents

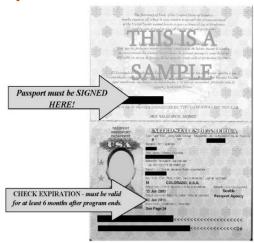
The fo	llowing documents must be uploaded to your SU Abroad Portal:
	A scan of the ID page of your official passport Confirmed round-trip flight itinerary
The fo	llowing documents must be mailed or brought to SU Abroad:
	Official SIGNED passport
	One official passport photo
	A copy of your driver's license or state ID OR
	An enrollment verification letter from your home university (non-SU students only)
	Italian visa application form
	Money order for \$55.10
	International students only: a copy of your I-20 form or Green Card (both sides)
	Pre-Paid UPS label

Remember to keep a copy of all documents for your records!

UPLOAD: ID Page of Your Official Passport

You are required to provide a copy of the identification page of your passport. Please scan and upload a copy of this page to your SU Abroad Portal. Ensure the copy is clear and legible and you can clearly view all numbers and letters. Please see the sample on the right.

Please be sure that your passport is signed on the page opposite your photograph and check again that your passport is valid for at least six months after your program ends.



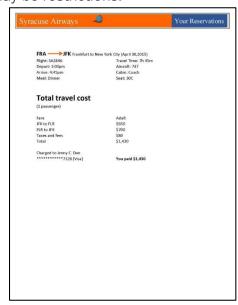
UPLOAD: Confirmed Round-Trip Flight Itinerary

To obtain a visa, students must provide proof of exit from the country. You must provide confirmation that you have purchased a round-trip ticket to Italy and out the Schengen area (explanation on the following page). Upload a copy of the flight confirmation from the airline, agent or travel agency. This must include all legs of your flight and confirmation that you purchased the flight.

If you are traveling on the group flight and/or booking your flight through Advantage Travel, please inform Marie Rauturier via email and Advantage Travel will send SU Abroad all confirmed itineraries. Please ensure that you **purchase** this flight before the visa deadline. If you have questions regarding group flights, call Advantage Travel (315-471-2222).

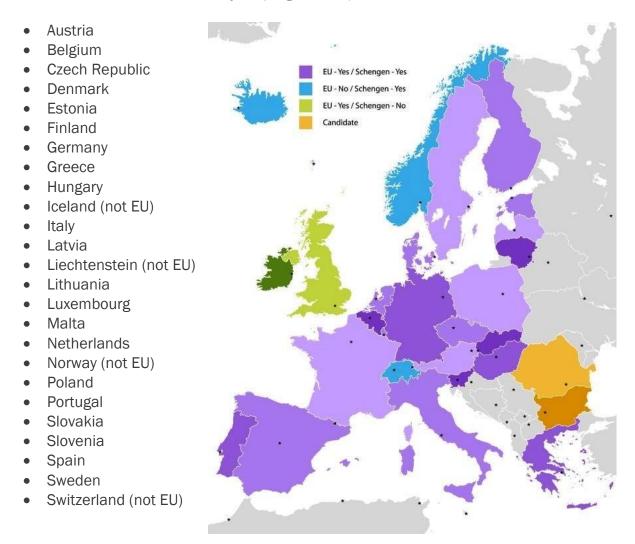
You are responsible for researching whether you need a visa for any independent travel before, during or after the program. International students are strongly advised to check tourist visa requirements thoroughly as there may be restrictions.





What is the Schengen Area?

The Schengen Area includes the countries listed below. You will be able to travel freely in these countries within the dates of your program and/or visa.



MAIL: Your Official Passport

The consulate requires your official passport in order to place the visa inside as a permanent page. This visa confirms the official approval of your stay in your host country and is required for any student not of European Union citizenship.

If you do not have a passport or your passport will expire within six months of your program ending, apply for or renew your passport immediately! SU Abroad strongly recommends that you have your passport application expedited to ensure your new passport arrives in time to apply for your visa with the group. Applications for passports and passport renewal can be found online at Travel.State.Gov.

Once you have applied for your passport, contact Marie Rauturier or Gael Noyes and immediately begin working on the remainder of your visa application and submit it to SU Abroad by the published deadline. Do not fill out ANY passport information, we will fill that in when your new passport arrives. Add a note with your submitted documents detailing the date you submitted your passport application. Once you receive your new passport, do not forget to sign it before sending it to SU Abroad.

MAIL: One Official Passport Photo



The consulate requires a separate photo to create your visa. This does not need to be the same photo in your passport. You may have official passport photos taken at various copy centers, drugstores and other stores (*i.e.*, CVS) for a fee. The photo should be 1.77 inches by 1.37 inches and feature only you in front of a white background. You may not take the photo yourself. Only send one photo with your visa application, but keep the extra photos and bring them with you to Italy. **Please write your name clearly on the back of the photo.** Please see the sample at left.

MAIL: Copy of your Driver's License or State ID

Your driver's license or state ID confirms that you live in the region served by the Boston consulate. Please copy it onto a blank sheet of paper and ensure the copy is clear and legible.

If you do not live in the Boston consulate jurisdiction area but go to school there, an official university enrollment letter can confirm that you are covered by the Boston consulate jurisdiction. See the guidelines for the letter on page 13.



MAIL: Visa Application Form

You must submit a paper application for your visa. Please fill out the application based on the sample provided on the following pages. Fill out each page exactly as it is filled out on the sample with your appropriate information. There are **two signatures** required on this application and you must complete both for the application to be complete.

You should have downloaded a blank application when you downloaded this packet. If you did not, please visit the SU Abroad website and enter your zip code to access the appropriate application. You can also find it in your <u>SU Abroad Portal</u>.

Please refer to this page when answering **questions 25, 29 and 30** of your visa application.

Number of Days for Fall 2016 (question 25)

Question 25: Program	Number of Days
SU Florence Center	
(includes Studio Arts, Architecture, Engineering, Intensive Language,	
Florence Center & University of Florence (courses taught in English)	107 days
SU Florence Center (includes Studio Arts, Architecture, Engineering,	
Intensive Language, Florence Center & University of Florence (courses	
taught in English) + Greek Odyssey	118 days
Direct enrollment at University of Florence	
(courses taught in Italian)	113 days
Direct enrollment at University of Florence	
(courses taught in Italian) + Greek Odyssey	124 days

Program Dates for Fall 2016 (questions 29 and 30)

Question 29: Program	Arrival Date
Pre-Semester Seminar: The Greek Odyssey	
Arrive: August 19, 2016	Arrive August 19, 2016
All programs	Arrive August 30, 2016

Question 30: Program	Departure Date
SU Florence Center	
(includes Studio Arts, Architecture, Engineering, Intensive	
Language and University of Florence (courses taught in	
English)	Depart December 14, 2016
Direct enrollment at University of Florence	
(courses taught in Italian)	December 20, 2016





Consolato Generale d'Italia Boston

FOTOGRAFIA

LEAVE BLANK

1. Cognome /Surname (x) LAST NAME (must match passport)					
2. Cognome alla nascita (cognome/i precedente/i) /Surname at birth (former family name(s)) (x)			Spazio riservato		
LEAVE BLANK			all'amministrazione		
3. Nome/i / First names (given name(s)) (x)					-
FIRST and MIDDLE NAM	E (must ma	tch passpor	t)		Data della domanda:
4. Data di nascita (giorno-mese-anno)	5. Luogo di nascit		•	nza attuale/current nationality	Numero della domanda di
Date of birth (day/month/year	CITY and STAT	E of birth		LITY (ex: USA, CHINESE)	visto:
Date of birth - format:	6 State di nessite /	Country of hirth	Cittadinan	za alla nascita, se diversa	D 1
day/month/year (29/05/1991)	6. State di nascita / COUNTRY of l	oirth	If you wer	at birth,if differente born a different nationality	Domanda presentata presso:
8. Sesso /Sex:	9. Stato civile/.n	narital status			Ambasciata/Consolato
select appropriate box		ct appropriate			☐ Centro comune ☐ Fornitore di servizi
Maschile/.Male	□Non coniuga			gato/a/Married	Intermediario
Feminime/.Female	Separato/a /	•	☐ Divorz	ziato/a /Divorced	commerciale
	□Vedovo/a /wi	are) /Other (please,	specify).		□Altro
		, ,	1 .		1.,
10.Per i minori: cognome, nome, indirizzo (s genitoriale/tutore legale/In case of minors: So					Nome:
narental authority/legal guardian		LEAVE BLANK	,		Responsabile della pratica:
11. Numero d'identità nazionale, ove applica	bile // national id	entity number, wher	e applicable		N 1: -1: 1:
10 m; VI				LEAVE BLANK	Nome di chi ha ricevuto la pratica allo sportello:
12. Tipo di documento/type of passport: Select "Ordinary Passport"			process and operation		
▼ Passaporto ordinario /Ordinary passport			Documenti giustificativi:		
Passaporto di servizio / Service passport Passaporto ufficiale / Official passport			□Documento di viaggio		
☐ Passaporto speciale / Special passport ☐ Documento di viaggio di altro tipo (precisare) /Other travel document (please, specify)			☐Mezzi di sussistenza		
	350		• •		□Invito
13. Numero del documento di 14. Data di 1		15. Valido fino al /	Valid until	16. Rilasciato da/ Issued	☐Mezzi di trasporto
viaggio/Number of travel issuedocument				by COUNTRY of Issue	Assicurazione sanitaria di viaggio
	issued	Date of exp	iration	(ex: USA, CHINA)	Altro
17. Indirizzo del domicilio e indirizzo di 1			Numero/i	di telefono /Telephone	Desiries and etime of elected
Applicant's home address and e-mail addre Your PERMANENT ADDRESS and EMAIL	ADDRESS		number(s	s) ne and home phone number	Decisione relativa al visto:
18. Residenza in un paese diverso dal paese		uale / Residence in a			
nationality				*	segnalazione SIS non
No Select "No" unless applicable Sì. Titolo di soggiorno o equivalente/ Yo	os Dosidonos nom	it on controlont - n		Volid until	cancellabile.
19. Occupazione attuale / Current occupat				vang unui	Pratica Sospesa
is occupation assume, in our one occupa-		510	DENT		Rilasciato
20. Datore di lavoro, indirizzo e numero di	0				Tipo di visto:
insegnamento/Employer and employer's add	ACTION AND ACTION AND ACTION AND ACTION AND ACTION		nts, name an	d address of school	□D
List your HOME UNIVERSITY name and its ADDRESS			□Valido:		
21. Scopo del viaggio /Main purpose(s) of the journey			dal		
Ricongiungimento Familiare Al Seguito / Family reunion visa			al		
☐ Motivi Religiosi/ Religious reasons ☐ Sport/.Sport ☐ Missione./Mission ☐ Diplomatico/Diplomatic			Numero di ingressi:		
☐ Cure Mediche./ Medical reasons Studio/Study ☐ Adozione/Adoption ☐ Lavoro subordinato/Subordinate work					
☐ Lavoro autonomo /self-employment ☐ Di altro tipo / Other (please, specify)					

(x) Alle caselle da 1 a 3 le informazioni vanno inserite come indicate nel documento di viaggio. Questions 1 through 3 must be completed according to the information listed in the travel document.

22 Città di destinazione/City ef destination	22 Frantisch State manihus di mrime in cuesco/Mamban				
	23. Eventuale Stato membro di primo ingresso/Member State of first entry (if applicable)				
24. Numero di ingressi richiesti/Number of entries	25. Durata del soggiorno. Indicare il numero dei giorni (max.				
Uno/ Due/ Multipli/					
26. Visti Schengen rilasciati negli ultimi tre anni / Schen	gen Visas issued during the past three years				
☑No Select "No" unless you have anothe	r Schengen Visa in your passport				
Sì. Data/e di validità / Yes, date of validity from					
27. Impronte digitali rilevate in precedenza ai fini della					
Fingerprints collected previously for the purpose of app	olying for a Schengen Visa.				
No. □ Sì/.Yes Select "No" unless applica Data, se nota/ Date if known					
(solo ove richiesto dalla normativa disciplinante il tipo d "Nulla Osta" ref. n. <u>LEAVE BLANK</u> for "Famil	ngimento Familiare/Familiare al Seguito/Lavoro Subordinato i visto richiesto)/ y Reunion Visa" / Subordinate work (only if requested by				
the law regarding the specific type of visa requested) Rilasciato dal SUI di/Issued by the "Sportello Unico per	12Immigragiones of (one eifer the site) LEAVE BLANK				
Valida dal/Valid from LEAVE BLANK	al/to LEAVE BLANK				
29. Data di arrivo prevista nell'area Schengen	30. Data di partenza prevista dall'area Schengen (solo				
Intended date of arrival in the Schengen area	per i visti aventi durata compresa tra i 91 ed i 364gg.)				
REFER TO DATES IN PACKET	Intended date of departure from the Schengen Area				
MUST MATCH FLIGHT ITINERARY	(only for visa of 91 days and up to 364 days) REFER TO DATES IN PACKET MUST MATCH FLIGHT ITINERARY				
31. Cognome e nome della persona che ha richiesto il ric	ongiungimento o del datore di lavoro. Altrimenti, nel caso di				
visto per Adozione, Motivi religiosi, Cure Mediche, Spor	t, Studio, Missione: indirizzo di recapito in Italia. Surname r reunion" or surname and name of the employer in Italy				
LEAVE BLANK					
For Adoption, Religious reasons, Medical reasons, Sport LEAVE BLANK	, Study, Mission, please give the address in Italy:				
Indirizzo e indirizzo di posta elettronica della o delle pers					
che chiedono il ricongiungimento o del datore di lavoro	ricongiungimento o del datore di lavoro./Telephone or				
Address and email address of the person(s) who applied for Family reunion or of the employer	r fax number of the person(s) who applied for Family reunion or of the employer				
LEAVE BLANK LEAVE BLANK LEAVE BLANK					
32. Nome e indirizzo dell'impresa/organizzazione che inv	rita Telefono e fax dell'impresa/organizzazione				
//Name and address of host company/organization	. Telephone and fax of the Company/ organization				
SYRACUSE UNIVERSITY IN FLORENCE PLAZZA SAVONAROLA, 15	(39) 055-5031-31 PHONE				
FLORENCE I-50132	(39) 055-5000-31 FAX				
	sta elettronica della persona di contatto presso l'impresa/				
organizzazione / Surname, first name, address, telephone, f Company/organisation SASA PERUGINI - DIRECTOR SU FLORENCE	ax and email address of contact person in				
Company/organisation PERUGINI@SYR.EDU					
PIAZZA SAVONAROLA, 15, FLORENCE I-50132					
33. Le spese di viaggio e di soggiorno del richiedente son applicant's stay is covered by: Check the following b					
☑ del richiedente/Myself	☑ del promotore(ospite, impresa, organizzazione),				
	precisare/a sponsor(host,company,organisation),please				
Mezzi di sussistenza/means of support	specify SYRACUSE UNIVERSITY				
	di cui alle caselle 31 o 32 / referred to in question n. 31 or 32				
☑ Contanti/cash	01 01 08				
Traveller's cheque	□altro(precisareOther (please, specify)				
 Carte di credito/credit card Alloggio prepagato / prepaid accomodation 	A Comment				
☐ Anoggio prepagato / prepaid accomodation ☐ Trasporto prepagato/prepaid transport	Mezzi di sussistenza/Menas of support				
Altro (precisare/Other)	The state of the s				
DEDICATION NON ARGEST TO A STATE OF THE STAT	Contanti/cash				
INDICAZIONE NON NECESSARIA NEL CASO DI VIS	TO Alloggio fornito / Accomodation provided				
PER: Ricongiungimento Familiare, Familiare al Seguito, Lavoro	☐ Tutte le spese coperte durante il soggiorno/ All				
Subordinato/Autonomo, Missione, Diplomatico, Adozione	expenses covered during the stay				
,	Trasporto prepagato/prepaid transport Altro (precisare)/ Other (please specify)				
INFORMATION NOT NECESSARY IF APPLYING FOR THE					
FOLLOWING TYPES OF VISAS:					
Family reunion/Subordinate work /self- employment/Mission/Diplomatic/Adoption					

34. Dati anagrafici del familiare che è cittadino UE, SEE o CH / Personal data of the family member who is an EU, EEA or CH citizen				
ONLY IF APPLICAB	LE, fill in this se	ction (34 an	id 35)	
Cognome /Surname		Nome/i / First	name(s)	
Data di nascita / Date of birth	Cittadinanza /natio	nality	Numero del documento di viaggio o della carta d'identità Number of travel document or ID card	
35. Vincolo familiare con un cittadino UE, SEE o C ☐ coniuge/spouse ☐ figlio/a /son/daughter ☐ altri discendenti diretti/ other descendants	<u> </u>	ip with an EU, E arico / dependen		
36. Luogo e data / Place and date		37. Firma (per i minori, firma del titolare della potestà genitoriale/tutore legale)/ Signature (for minors, signature of parental authority/legal guardian)		
CITY, STATE, DATE of signature		STUDE	NT SIGNATURE	

Sono a conoscenza del fatto che il rifiuto del visto non dà luogo al rimborso dei diritti pagati per la trattazione della pratica

I am aware that the visa fee is not refunded if the visa is refused

LEAVE BLANK

Sono informato/a del fatto e accetto che la raccolta dei dati richiesti in questo modulo, la mia fotografia e, se del caso, la rilevazione delle mie impronte digitali sono obbligatorie per l'esame della domanda di visto e che i miei dati anagrafici figuranti nel presente modulo di domanda di visto, così come le mie impronte digitali e la mia fotografia, saranno comunicati alle competenti autorità italiane e trattati dalle stesse ai fini dell'adozione di una decisione in merito alla mia domanda.

Tali dati, così come i dati riguardanti la decisione relativa alla mia domanda o un'eventuale decisione di annullamento o revoca di un visto rilasciato, saranno inseriti e conservati nel sistema informatico della Rappresentanza diplomatico consolare e del Ministero degli Affari Esteri. Tali dati saranno accessibili alle autorità nazionali competenti per i visti. Inoltre, saranno accessibili alle autorità Schengen competenti ai fini dei controlli sui visti alle frontiere esterne, alle autorità degli Stati membri competenti in materia di immigrazione e di asilo (ai fini della verifica dell'adempimento delle condizioni di ingresso, soggiorno e residenza regolari nel territorio degli Stati membri e dell'identificazione delle persone che non soddisfano, o non soddisfano più, queste condizioni), alle autorità degli Stati membri competenti ai fini dell'esame di una domanda di asilo. A determinate condizioni, i dati saranno anche accessibili alle autorità designate degli Stati membri e a Europol ai fini della prevenzione, dell'individuazione e dell'investigazione di reati di terrorismo e altri reati gravi.

Sono informato/a del mio diritto di ottenere la notifica dei dati relativi alla mia persona registrati nel sistema informatico e del diritto di chiedere che i dati inesatti relativi alla mia persona vengano rettificati e che quelli relativi alla mia persona trattati illecitamente vengano cancellati. Su mia richiesta espressa, l'autorità che esamina la domanda mi informerà su come esercitare il mio diritto a verificare i miei dati anagrafici e a rettificarli o sopprimerli, così come delle vie di ricorso previste a tale riguardo dalla legislazione nazionale.

L'autorità di controllo nazionale dei dati è il Garante per la Protezione dei Dati Personali.

Dichiaro che tutti i dati da me forniti sono completi ed esatti. Sono consapevole che le dichiarazioni false comporteranno il respingimento della mia domanda o l'annullamento del visto già concesso e comporteranno la richiesta di avvio di azioni giudiziarie da parte della Rappresentanza ai sensi della legislazione dello Stato (articolo 331 c.p.p.).

La mera concessione del visto non dà diritto ad alcun tipo di risarcimento qualora io non soddisfi le condizioni previste dall'articolo 5, paragrafo 1 del Regolamento (UE) n. 562/2006 (Codice Frontiere Schengen) e dell'articolo 4 del D.Lgs. 286/98 e per tali motivi mi venga rifiutato l'ingresso.

I am aware of and consent to the following: the collection of the data required by this application form, submision of my photograph and, if applicable, the taking of fingerprints are mandatory for the examination of the visa application; and any personal data concerning me which appears on the visa application form, as well as my fingerprints and my photograph will be supplied to the relevant Italian Authorities and processed by these Authorities for the purposes of a decision on my visa application.

Such data as well as data concerning the decision regarding my application or a decision whether to annul or revoke a visa issued will be entered into and stored in the Visa Information System of the diplomatic/consular mission and the Ministry of Foreign Affairs. Such data will be accessible to the National Visa Authorities. Moreover, such data will be accessible to the Schengen Authorities competent for carrying out checks on visas at external borders, to the immigration and asylum authorities in the Member States (for the purposes of verifying whether the conditions for the legal entry into, stay and residence in the territory of the Member States are fulfilled and of identifying persons who do not or who no longer fulfill these conditions) to the Member States authorities competent for examining an asylum application. Under certain conditions the data will also be available to designated authorities of the Member States and to Europol for the purpose of the prevention, detection and investigation of terrorist offences and of other serious criminal offences.

I am aware that I have the right to obtain the notification of the data relating to me recorded in the Visa Information System and to request that the data relating to me which is inaccurate be corrected and that the data relating to me unlawfully processed be deleted. At my express request, the authority examining my application will inform me of the manner in which I may exercise my right to check the personal data concerning me and have it corrected or deleted, including the related appeal procedures according to the National Law. The competent authority in charge for personal data is "Garante per la protezione dei dati personali".

I declare that to the best of my knowledge all the information supplied by me is correct and complete. I am aware that any false statements will

I declare that to the best of my knowledge all the information supplied by me is correct and complete. I am aware that any false statements will lead to my application being rejected or to the annulment of a visa already granted and may also render me liable to prosecution, under the National Law, with proceedings initiated by the Embassy/Consulate of Italy which deals with the application (Article 331 Penal Code).

The mere fact that a visa has been granted to me does not mean that I will be entitled to compensation if I fail to comply with the relevant provisions of Article 5(1) of Regulation (EC) No 562/2006 (Schengen Borders Code) and Article 4 of the Decree no. 286/98 and I am therefore refused entry.

.ANNOTAZIONI/NOTES (riservato all'Ufficio/ for office use only)		
LEAVE WHOLE A	ARFA RI ANK	
	WEN DENIN	
Luogo e data / Place and date	Firma (per i minori, firma del titolare della potestà genitoriale/ tutore legale) /Signature (for minors, signature of parental authority/legal guardian)	
CITY, STATE, DATE of signature	STUDENT SIGNATURE	

MAIL: Enrollment Verification Letter from Home University

For Non-SU students only. This letter confirms that you are enrolled full time at your home university and can be used in lieu of a driver's license or state ID if you attend a school in the Boston consulate jurisdiction.

The letter should contain your anticipated graduation date and can generally be obtained from your school's registrar's office. Send the original letter with a stamp or seal, copies will not be accepted. If your school would rather send your letter directly to SU Abroad, please contact Marie Rauturier or Gael Noyes.

MAIL: Money Order

Applicants are required to pay a processing fee in the form of a personal money order of \$55.10 made out to **Consulate General of Italy**, 600 Atlantic Avenue, 17th floor, Boston, MA 02210.

Please make sure your name, home address and phone number are written on your money order. You can purchase one at a U.S. post office, bank or nm the offices of Money Gram, Western Union or Currency Exchange. Some pharmacies may also sell money orders.

Any alteration to the money order (i.e. Whiteout) will render it unacceptable.



MAIL: Pre-Paid UPS Label

You must provide SU Abroad with a pre-paid UPS label in order to have your passport and visa returned to you. You do not need to provide SU Abroad with an envelope, just the label. Following are directions on how to create one. The label is available for printing for 24 hours. If you do not have immediate access to a printer, you can save the label as a PDF file and print it later.

- 1. Go to www.ups.com and select the "New User" tab. Complete the sections if you do not have a UPS account:
 - a. Contact name: your first and last name
 - b. Email: the email you will check regularly
 - c. User ID (create one)
 - d. Passport (create one)
 - e. Technology Agreement
 - f. Terms and Conditions: Agree
- 2. Enter your new profile information
 - a. The "address" must be your home/permanent address OR where you will be during the academic break. Please ensure that this is a secure location with someone available to sign for the package
- 3. Communication preferences: Select your own options. Click "Create a shipment."
- 4. "Where is this Shipment Going?"
 - a. Select "Address Book"
 - b. Select "profile address"
- 5. "Where is this Shipment Coming From?"
 - a. Select "Edit"
 - b. Company or Name: SU Abroad
 - c. Contact: Gael Noyes
 - d. Address Line 1: 106 Walnut Place
 - e. City: Syracuse
 - f. State: NY
 - g. Zip Code: 13210
 - h. Telephone: 315-443-0252
 - i. Email: gknoyes@syr.edu
 - j. Click "Update"
- 6. "What are you shipping?"
 - a. Select "UPS Letter"
- 7. "How would you like to ship?"
 - a. Service: UPS 2nd Day Air or UPS Next Day Air
 - b. Select "Send email notifications"
 - c. **DO NOT** select "Deliver without signature"

- 8. "Would you like to add a reference number to this shipment?
 - a. Leave this section blank
- 9. "How would you like to pay?"
 - a. Select "Use Another Payment Card"
 - b. Enter your credit card information
 - c. Specify your billing address
- 10. "Would you like to schedule a pickup?"
 - a. Leave this section blank
- 11. Review that the information is correct, and make sure that box is checked for "Review Shipping details, including price, before completing this shipment"
- 12. Click "Next"
- 13. Enter any email address(es) you'd like to be notified upon shipment, and a personal email message if desired (e.g., "John Smith's passport")
- 14. Click "Next"
- 15. Review the shipping information and click "Ship Now" if correct
- 16. Print or save the label.

IMPORTANT: Although we will do everything in our power to help you locate a missing package, SU Abroad cannot be responsible for shipments that are wrongfully delivered or lost by UPS. It is UPS policy to require a signature for a package unless otherwise instructed and to leave packages in a secure location. However, we unfortunately have no control over individual drivers and whether they adhere to UPS policy.

SU Abroad recommends that you track your package when you are notified that your passport has been sent. If you have special requirements for delivery (a specific door, ringing the doorbell, etc.), these must be addressed by you as the customer with UPS.

For greater control over how your UPS shipment is delivered, please consider signing up for the UPS My Choice service. You can receive alerts regarding the package and can provide further instructions how you would like the package delivered (leave inside a side door, reschedule, bring to a different address, etc.). Read about this service here: http://www.ups.com/content/us/en/bussol/browse/personal/delivery_options/my_choice.html. To sign up, use this link: http://www.ups.com/mychoice/welcome.html

Please contact UPS Customer Service at 800-PICK-UPS (800-742-5877) with your tracking number if you have questions about the delivery of your package or to file a claim for a missing package. You may also file a claim from your online account.