

Syracuse ABROAD

PRE-DEPARTURE SEND-OFF:
SANTIAGO

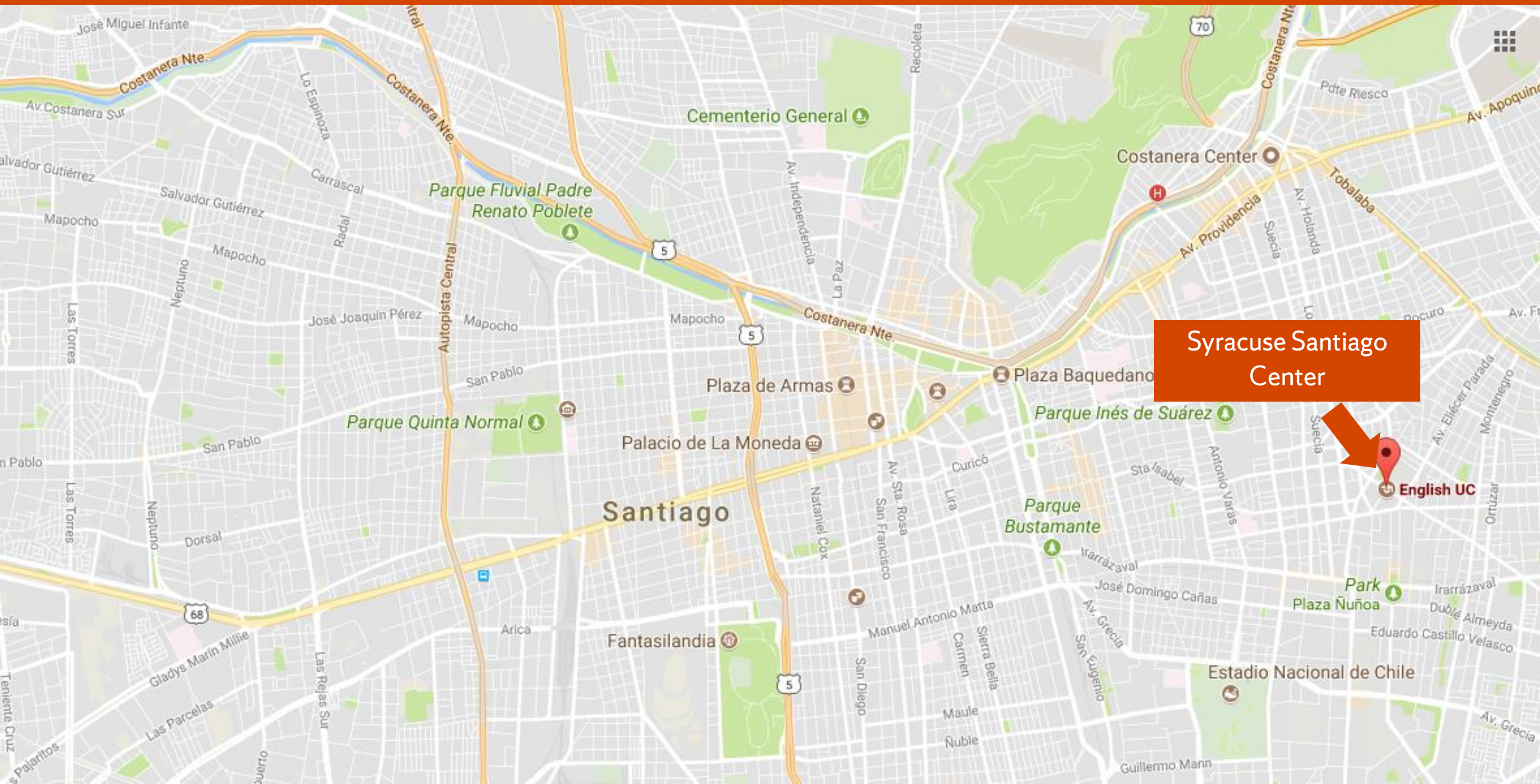
Students will be welcomed by the supportive Syracuse Santiago Center staff:



Dr. Mauricio Paredes,
Syracuse Santiago Director



Paula Marticorena,
Assistant Director and
Housing Coordinator



Syracuse Santiago
Center

English UC

Flights - Arrivals

- All students must complete the *Travel Information* questionnaire in application portal
- **Cuenca Immersion Program Students:**
 - Ground transportation to the orientation hotel in Quito will be provided by CEDEI.
 - **REQUIRED:** Latam flight LA1457 Guayaquil-Santiago on July 8, 2019
 - Be sure connecting flights arrive on the correct day, at least four hours before the international flight's departure.
 - Questions?
 - GT Tours: (305) 436-0933
- **Independent Travelers - All Other Students:**
 - Detailed information on when to arrive and where to meet the rest of the group will be provided by the program admissions counselor
 - Ground transportation provided upon arrival in Santiago.



Packing

- One large suitcase, one carry-on, and one personal item (tote, purse)
- Valuables/medication(s) should go in personal item (in case baggage is delayed, lost, etc.)
- Check with your airline(s) for baggage restrictions and fees: Too many bags or overweight bags will usually incur fees!
- Check the TSA website (www.tsa.gov) for the most up-to-date security regulations
- Don't bring too much stuff! Most clothing and daily necessities can be purchased abroad
- Leave room in your suitcase for souvenirs that you're going to buy!



Visas

- No need for a Chilean student visa!
- You will receive a tourist permit upon arrival at the Santiago airport.
- The purpose of your travel? - “turismo educativo”
- Two options:
 1. Tourist permit extension
 2. Student visa application

Arrival & Orientation

Orientation:

Attendance is **mandatory** for all on-site orientation meetings

- General orientation
- Housing orientation
- Academic orientation

Signature Seminar:

- Two-week traveling course to begin your semester abroad
- Pack one carry-on suitcase with all your belongings for the seminar
- Pack one other larger suitcase for the rest of your semester, which will be stored for you
- Uruguay, Argentina, Chile

Health Preparations

- Health Check-Up: Discuss continued medical/mental health treatment, and any immunizations
- Dental exam

Medication: Bring enough for your entire time abroad.

- You CANNOT mail medication! Contact us for a letter to your insurance company.
- ISOS resources
- Notify us about special storage requirements.

Traveling with medication:

- Pack all medication in personal item **only**
- Medication must be in original containers

Questions: Contact Assistant Director of Student Services, Bridget Demorest: brhughes@syr.edu

Insurance Abroad

- All students receive coverage through Syracuse Abroad's travel insurance through a provider called Chubb. This covers accidents and emergencies only.
 - Examples of covered incidents = food poisoning, strep throat, broken bones. For more information, refer to the policy details on our insurance webpage: <http://suabroad.syr.edu/health-and-safety/insurance/>
- Review private insurance for international coverage
- Students pay up front for medical visits, then submit claim for reimbursement
- Personal Property Insurance- consider purchasing additional coverage

International SOS

Medical & Security Advisory Service

- Pre-departure advice:
 - Prescription medication locally
 - Medical travel recommendations
 - immunization requirements

- While abroad:
 - 24/7 availability phone consultation
 - locally vetted English speaking doctors- locations worldwide
 - Country risk ratings, State Department warnings
 - Emergency evacuation services

Download the free ISOS Assistance app

Technology

Cell phones:

- Bring U.S. phones for use pre- and post-semester travel
- Students can purchase a prepaid cellular phone plan or a SIM card for an unlocked U.S. phone
- Many apps provide free texting, calling, and video chatting with Wifi (Whatsapp, Facebook Messenger, Skype, etc.)

Using devices abroad:

- Single voltage appliances will need a converter
- All appliances need a plug adaptor

Budgeting

- **Contact your bank:**
 - Let them know how long you will be living abroad
 - Notify them of your travel plans (while abroad)
 - Ask about affiliate banks abroad
 - Ask about international fees
- Do NOT bring large amounts of U.S. dollars
- Create a budget for shopping, traveling, and spending abroad
- **Optional:** Bring a small amount of local currency (taxi from airport) - in case of flight delay
- Be aware of exchange rates: They change all the time!
- Review the financial information section of the online **Preparing to Go** guide



Academics Abroad

Course registration:

- All students have received an academic packet with information about courses
- Students register for 12-19 credits (just like on home campus)
- Registration will be completed on-site
- Hold off on making personal travel plans until registration is finalized abroad: Required course trips

Academic accommodations (if applicable):

- Complete the Request for Accommodations in application portal
- Contact your office of disability services
- Questions? Contact Assistant Director, Student Services, Bridget Demorest: brhughes@syr.edu

Co-curricular activities:

- Take advantage of field trips offered through the center
- Internship and volunteer opportunities
- Join local groups and clubs

Expectations abroad:

- Students are bound by Syracuse University's Academic Integrity Policy
- Class attendance is mandatory (not excused for personal travel, visits from family/friends)

Housing

Homestays:

- Be flexible, respectful, and patient
- Communicate with your host family
- Practice the local language as much as possible
- Use utilities sparingly
- One student per family
- Bring a host family gift when you are introduced:
 - Small gift representative of your hometown/home state
 - Buy chocolates or flowers when you arrive



Living Abroad

Adjusting abroad:

- Be patient, adjust your expectations, keep an open mind
- Get involved with the local community
- Rely on your support system
- Maintain a sense of humor

Keep an open line of communication with the Syracuse Center staff about your health

Keep the local emergency phone number from orientation on hand

Attitudes toward your gender, race, nationality, ethnicity, or sexual orientation may be different than what you are used to. Staff are available to answer any questions you may have.



Staying safe

Personal travel abroad:

- Complete the required **travel form** for local staff
- Students must travel with their cell phones and chargers
- Check ISOS or State Department sites for up to date travel advice on travel warnings or delays

Physical safety:

- Traffic on the other side in some cities
- Pickpockets
- Be aware of your surroundings
- Alcohol: Vast majority of problems students have abroad are related to excessive drinking



In case of emergency

Keep cell phone on and charged at all times. Always travel with phone and charger.

Contacts before departure:

- Flight questions/concerns: GT Tours (305) 436-0933
- Emergencies: Syracuse Abroad 1-(800)-235-3472

While abroad:

- Students: Call the Syracuse center emergency number provided at orientation
- Parents: Contact Syracuse Abroad on-call staff 24/7 1-(800)-235-3472

Email:

- All official program information, including emergency information, will be sent to your Syracuse email account, so students must check that account

Final reminders

- Read and review the online Preparing to Go guide
- Complete any remaining post-acceptance forms ASAP
- Set up Syracuse email (visiting students)
- Make health care arrangements (medication, insurance, etc.)
- Contact your bank about your travel plans
- Unlock your U.S. phone (*optional - check with provider*)
- Research baggage restrictions and luggage fees for your airline(s)
- Connect with a global ambassador



Contact/Follow-up questions

- Study Abroad Counselor - Rick Cieri
 - Send me an email: fwcierii@syr.edu
 - Give me a call - 315-443-9425
- Global Ambassadors
 - Names & Emails on the Syracuse Abroad website